



Special Initiative for our RC Delhi-1 students

Dear students,

As you know that RC is presently closed following government instructions for educational Institutions to prevent the spread of Corona virus. Hence, the staff is not coming to office and working from home. The landline numbers of RC were therefore going unattended leading to Inconvenience to some of our learners.

Therefore to facilitate our RC Delhi-1 learners and to maintain a good connection with them even in this lockdown period due to COVID-19, we are releasing four mobile numbers of our RC to serve you better even in these difficult times.

□ NOTE THE FOLLOWING & FOLLOW:

- 01). This facility is only for our learners of RC Delhi-1.
- 02). These mobile numbers are separate and dedicated to different Levels of IGNOU Programmes, viz., Masters Degrees; Bachelors; Diplomas and PG Diplomas; and Certificate Level Programmes. You are requested to dial the number ONLY as per level of your Programme.
- 03). When you are connected, pl tell your Name, Enrollment number and Programme to our staff so that they may provide you exact required information.
- 04). These four mobile numbers will be available from tomorrow onwards during normal working days/hours, i. e., Monday to Friday, 9:30am to 6:00pm. Lunch time from 1:30pm to 2:00pm.
- 05). If you find your allotted number busy, kindly have patience and wait for some time because the staff might be talking to and helping some other student like you. Pl do NOT start dialling another number allotted to another level of Programme. It will create disturbance for our staff and other learners.
- 06). Pl do NOT ask for the information which is already available on IGNOU website like your Results, Assignment question papers, etc. Pl search these types of details on IGNOU website.
- 07). The Programme level-wise mobile numbers (and name of the Staff on Duty) are as follows:
 - * Master Degree Programmes - 9654570058 (Mr. Rakesh Kumar)
 - * Bachelor Degree Programmes - 9654570042 (Mr. Girish Chandra)
 - * Diploma and PG Diploma Programmes - 9654570037 (Mr. Sushil)
 - * Certificate Level Programmes - 9654570032 (Mr. Om Prakash)

We are committed to provide you the best Student Support Services.

Pl share this message with all concerned learners of RC Delhi-1.

With regards and best wishes,

Dr. Ashok Sharma,
Regional Director, RC, Delhi-1.
RC website: <http://rcdelhi1.ignou.ac.in/>