

● Only for the students of RC Delhi-1: Mobile Numbers for contacting us ●

Dear students,

As you are aware that RC is closed at present due to increasing cases of COVID-19 and the IGNOU staff members are presently Working From Home, so, to provide you the best student support services even in these tough times, we are releasing three Mobile numbers for you. But, before proceeding further...

👤 please READ and NOTE the following:

- 👉01. This facility is only for the students of our RC Delhi-1.
- 👉02. Working Days/Hours: Monday to Friday, 9:30am to 6:00pm (Lunch time from 1:30pm to 2:00pm). IGNOU observes holidays as per Central Government schedules.
- 👉03. As the deputed staff has no student records with them at their home, they may not be in a position to reply some specific queries. Please bear with us.
- 👉04. As many students might be dialling the same number simultaneously, you may find the number busy sometimes. Please have patience and try again after some time.
- 👉05. Please dial only the specific mobile number as per your Programme Level. It will save time of both - your as well as time of our staff.
- 👉06. If you still feel that your specific query could not be resolved on phone, you always have the option to send us an email at rcdelhi1@ignou.ac.in with your complete details.
- 👉07. For most of the general information like "Last date of....., exam form submission link, declaration of pending results, etc." we have been posting required messages on our this FB page. And, we will be posting similar information on our this FB page in future also as and when applicable. You are ADVISED to visit www.ignou.ac.in also and see our old posts on our facebook. Their genuinely is NO NEED to call for such types of general information which are already available in public domain.
- 👉08. The following Mobile numbers will be functional only till the RC re-opens.
- 👉09. Programme Level wise Name of Staff and Mobile No.:
 - *Master Degree Programmes, Mr. Hemendra - 9654570058
 - *Bachelor Degree Programmes, Mr. Rohit Kumar - 9654570042
 - *Diploma, PG Diploma and Certificate Programmes, Mr. Girish Chandra - 9654570032

🍀 Stay safe and healthy.

With best wishes,
Dr. Ashok Sharma,
RD, RC, Delhi-1.
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